

Gerovital Online Store

- Terms and conditions -



Terms and conditions.

To use this site in its best conditions, it is recommended to carefully read the terms and conditions. The use of this site implies the acceptance of these terms and conditions.

Agreement

www.gerovital-online.com site is realized, maintained and administrated by G-Online company. You and Gerovital Online Store agree that your order is an offer to purchase the products listed in your order ("Products") on the terms and conditions listed below which will become a contract ("Agreement"). When you send your order to purchase Products to Gerovital Online Store, that order shall constitute your agreement to these terms and conditions of purchase.

Security Policy

All secure transactions utilize Secure Sockets Layer (SSL) encryption technology. SSL encrypts the transmission of data to and from our server and your computer. If you are using Netscape or Internet Explorer version 1.0 or higher, your transactions are fully encrypted and secure. You'll know that they are secure when you see a full yellow key in a blue box in the lower left-hand corner of your Netscape browser or a full "lock" in the status bar of your Internet Explorer browser.

Your personal information

Any order placed by you with this web site, including initial registration, must contain your name, e-mail address, mailing address and contact details, so that www.gerovital-online.com can process your order.

Our website uses the virtual POS (Payment gateway) service provided by K&H Bank. Once you click on "Credit Card" button, you are connected to the K&H Bank secured server. K&H Bank will manage all your bank information; we have not any access to this information.

You always have access to the information we have about you. To review and update your personal contact information, simply click Log in. In case you like to send more personal information that you consider to be important that Gerovital Online Store may have about you, e-mail us at gerovital.online@gerovital-online.com

Your user name and password are required to Log in. If you're not already a Member, sign up now!

If we are going to use your personal information differently from that stated at the time of collection, we would try to contact you via email using the most recent information we have. If you have not given us permission to communicate with you, you will not be contacted, nor will we use your personal information for other purpose.

The Gerovital Online Store does not sell, trade, or rent your personal information to others. We may provide aggregate statistics about our customers, sales, traffic patterns, and related site information to reputable third-party vendors, but these statistics will include no personally identifying information.

Payment information

1. Payment options:

Payments can be effected with embossed *Visa*, *MasterCard/EuroCard*, *JCB* cards, or using *Visa Electron* or *Cirrus Maestro* bank cards issued by K&H Bank or *Internet cards* issued by any bank.

2. Taxes:

Purchaser is responsible for any and all taxes (including Value Added Taxes), fees, customs duties, tariffs, and other charges associated with his or her order. These charges are levied once the package reaches its destination country.

3. Order acceptance Policy:

Your receipt of an electronic form of order confirmation does not signify our acceptance of your order, nor does it constitute confirmation of our offer to sell. The Gerovital Online Store reserves the right at

any time after receipt of your order to accept or decline your order for any reason. We may require additional verifications or information before accepting any order.

4. Errors:

The Gerovital Online Store has made every effort to ensure the accuracy of product information and descriptions. In the event a product is listed at an incorrect price due to typographical, photographic, or technical error, the Gerovital Online Store reserves the right to refuse or cancel any orders placed for products listed at the incorrect price. The Gerovital Online Store will have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged.

Delivery details

Business days are Monday through Friday, excluding Federal Reserve holidays.

Orders placed on the weekend or on a holiday will not begin processing until the next business day.

An order processing generally takes 48-72 hours. Sometimes we may need to make additional checks on your credit card, which could delay your order. Your order may be packed into more than one package.

The products are normally received within 7-14 business days from the order processing. Occasionally, due custom, it will take time to arrive.

Return policy

Our return policy is simple. We guarantee your satisfaction on merchandise purchased through the Gerovital Online Store. The products must be returned within 30 days of original purchase.

In case the purchaser demands the refunding of the amount paid to Gerovital Online Store, he/she will receive only the product value, no other compensation. The additional taxes paid by the purchaser are not refundable. The products confiscated by custom cannot be refunded.

If you are unsatisfied with your purchase, please mail us with your concerns, and we will do our best to reach a mutually agreeable solution to the problem.

Copyright

The whole content of www.gerovital-online.com - images, texts, graphics, symbols, WEB graphic elements, scriptures, programs and other data - is property of G-Online Company and copyrights law protects it.

The use of any of the above mentioned elements are to be punished by the laws in force, unless the written agreement of G-Online Company is given.

Disputes and Conflicts

Gerovital Online Store functions according Hungarian laws. Any attempt of unauthorized access to www.gerovital-online.com and any attempt of fraud will be reported to the competent authorities.

Any conflict between G-Online and others will be solved in a friendly manner. In case this is not possible, Hungarian competent authorities, according the Hungarian laws, will solve the conflict.